

## MARKET REVIEW

#### HOMESCAN DATA TO 4/6/2014



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## **RESEARCH OBJECTIVES**

#### 1. Meat purchasing behaviour

 Deep dive analysis on Nielsen chilled beef, lamb, chicken, pork and veal fresh meat sales in Australian supermarkets over 4 week period in Summer 2013 and Winter 2012 and preference to purchase other red meat products within same basket and frequency.

#### 2. Where is the greatest opportunity for growth?

- Two hypotheses:
  - •Light to Medium Beef Buyers

•Get 'other protein' (Light Beef buyers) buyers to reconsider beef as an alternative protein source to their current repertoire and add beef back into their repertoire at least once a month/fortnight/week.

•Medium to Heavy Beef Buyers

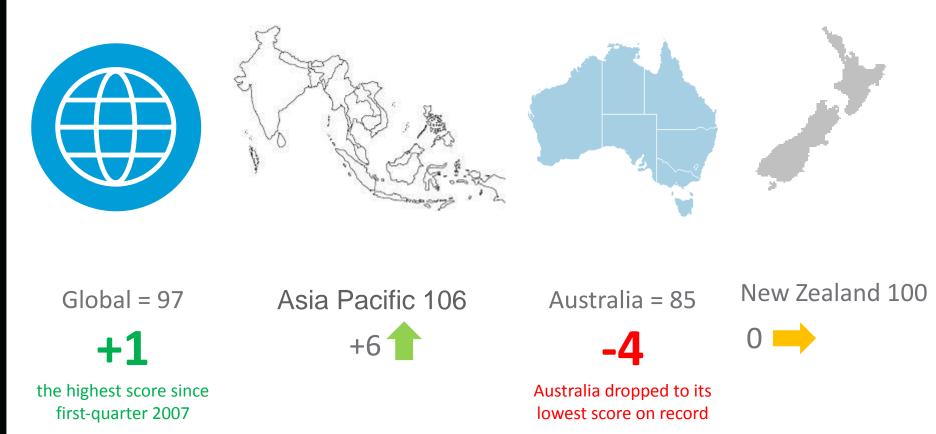
•Encourage current beef buyers (Medium Beef buyers) to swap at least one 'other' protein meal a week back to beef.

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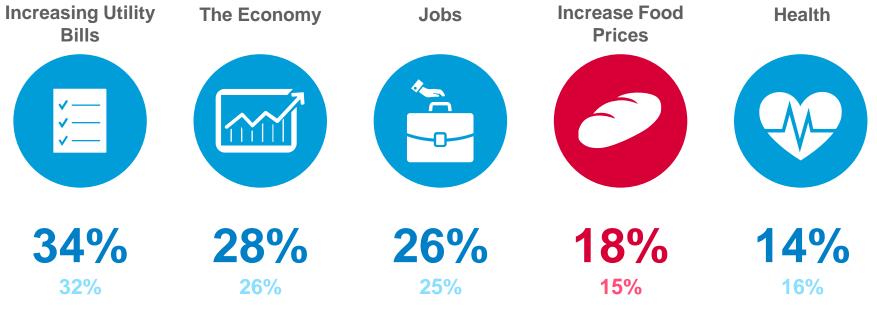
## AUSTRALIA TODAY

## CONSUMER CONFIDENCE QTR2 - 2014



#### **INCREASING FOOD PRICES IS ONE OF TOP CONCERNS**

Question: What are your major concerns over the next 6 months?



QTR 2 2014 QTR 1 2014

#### SHOPPERS RESPOND BY COOKING AT HOME AND BUYING CHEAPER BRANDS

*Question: Compared to this time last year, which of the following actions have you taken in order to save on household expenses?* 

#### THEY SAY THEY DO ...

65% Try to save on gas and electricity

62% Cut down on take-away meals

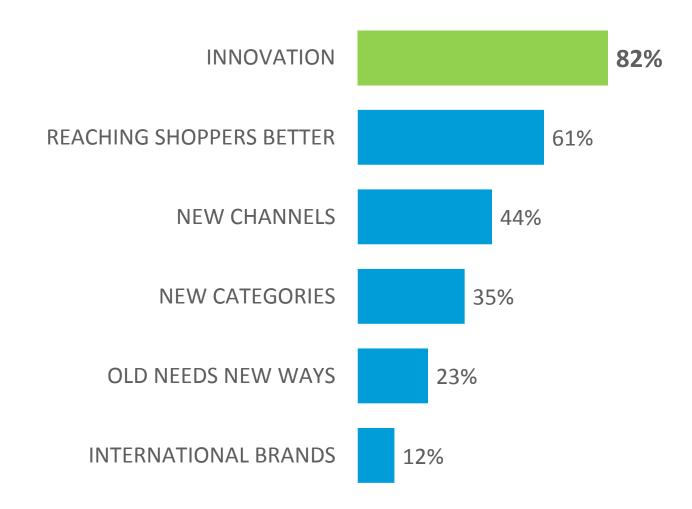
59% Switch to cheaper grocery brands

57% Spend less on new clothes

#### 56% Cut down on out-of-home entertainment



## FUTURE GROWTH: INNOVATION IS KEY



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## **KEY DRIVERS OF STORE CHOICE**



High Quality Fresh Food



Wide range of fruit and vegetables



Products offer good value for money



Offer brands and private (premium) label alternatives

## NO RETAILER DIFFERENTIATION

#### BETWEEN THE TWO MAJOR RETAILERS IN REGARDS TO GROCERY OR FRESH PRODUCE

Quality Fresh	Range in Fruit Veg	Range in Meat	Healthy Organic	Pre- prepared

Quality pre-prepared foods are an important driver of store differentiation

## THE CONSCIOUS CONSUMER

**Quality Produce Fresh Produce Ready to Eat Healthier Alternatives Natural Ingredients** Simplicity Organic **Renewable Packaging Ethical Trading** 



**Executive Summary** 

#### Seasonality: The Bigger Picture

**Shopper Missions** 

**Basket Analysis** 

Focus on Beef

Opportunities & Recommendations



## **EXECUTIVE SUMMARY**

Meat purchasing behaviour



Opportunity lies with the **Top Up** and **Dinner Tonight** shopper who are driving frequency and spend per occasion.



Develop strategies playing to the strengths of the lifestage and shopping mission. Defend position with **Bustling & Small Scale Families** 



Versus Chicken, Beef is performing well with Smaller Households (less than 3) and Over 45's

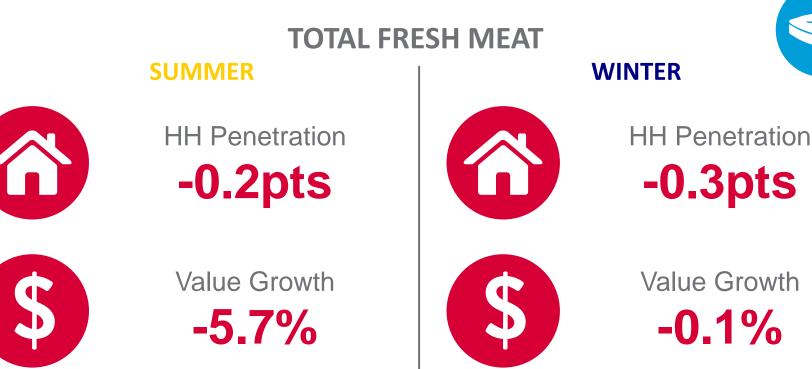
Without meat in the basket the average spend per trip will more than <u>half</u>.

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## SEASONALITY: THE BIG PICTURE

#### VALUE DECLINE ESPECIALLY IN SUMMER BUT VOLUME UP





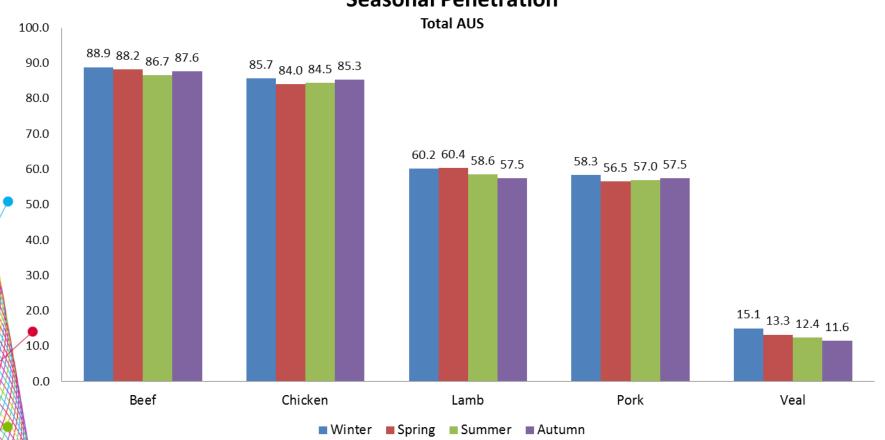
Source: Nielsen Homescan Issue # 750769

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Volume Growth

-0.1%

## **BEEF HAS THE LOWEST PENETRATION IN SUMMER,** CHICKEN AND PORK IN SPRING AND LAMB AND VEAL IN AUTUMN

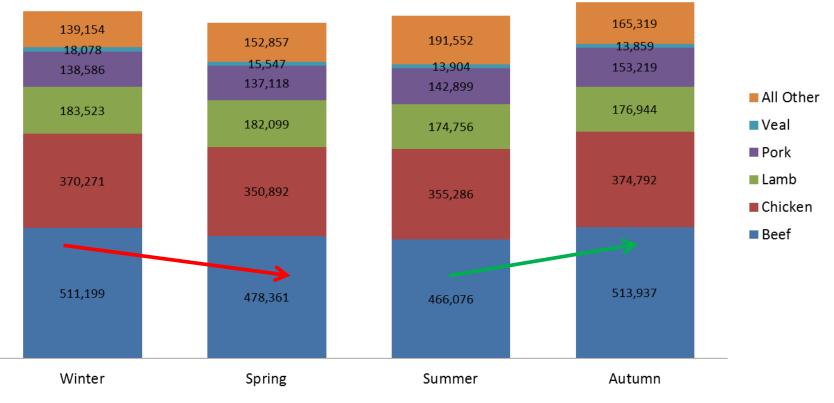


Seasonal Penetration

Source: Nielsen Homescan | MKS515779, MSK515781, MKS515787 and MKS51580

Winter: 2 Jun 2013 to 31 Aug 2013 | Spring: 1 Sep 2013 to 30 Nov 2013 | Summer: 1 Dec 2013 to 1 Mar 2014 | Autumn: 2 Mar 2014 to 31 May 2014 16

## OVERALL FRESH MEAT SEES LOWEST SALES IN SPRING AND HIGHEST SALES IN AUTUMN, FOLLOWED BY WINTER



Expend (\$000's) Total AUS

Source: Nielsen Homescan | MKS515779, MSK515781, MKS515787 and MKS51580

Winter: 2 Jun 2013 to 31 Aug 2013 | Spring: 1 Sep 2013 to 30 Nov 2013 | Summer: 1 Dec 2013 to 1 Mar 2014 | Autumn: 2 Mar 2014 to 31 May 2014

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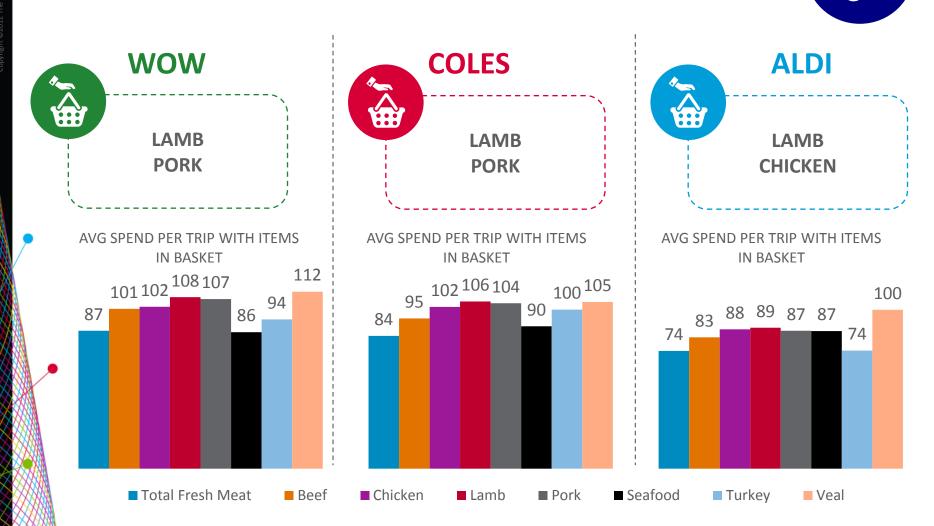


## SHOPPER MISSIONS

#### SUMMER: HIGHEST AVG SPEND PER TRIP BY SPECIES WHEN BEEF IS IN THE BASKET THE AVE SPEND IS HIGHEST IN WW **COLES WOW ALDI** -PORK LAMB LAMB LAMB **CHICKEN/PORK** PORK AVG SPEND PER TRIP WITH ITEMS AVG SPEND PER TRIP WITH ITEMS AVG SPEND PER TRIP WITH ITEMS IN BASKET IN BASKET IN BASKET 96 <sup>101</sup> <sup>107</sup> 104 100 101 107 108 111109 105 107 103 87 89 94 89 95 90 87 86 83 77 77 Total Fresh Meat Beef Chicken Lamb Pork Seafood Turkey Veal

Source: Nielsen Homescan SBV520281 Summer 2013 = 1/12/13 – 22/2/2014

## WINTER: HIGHEST AVG SPEND PER TRIP BY SPECIES WITH BEEF IN BASKET AVERAGE SPEND DECREASES FOR COLES & ALDI



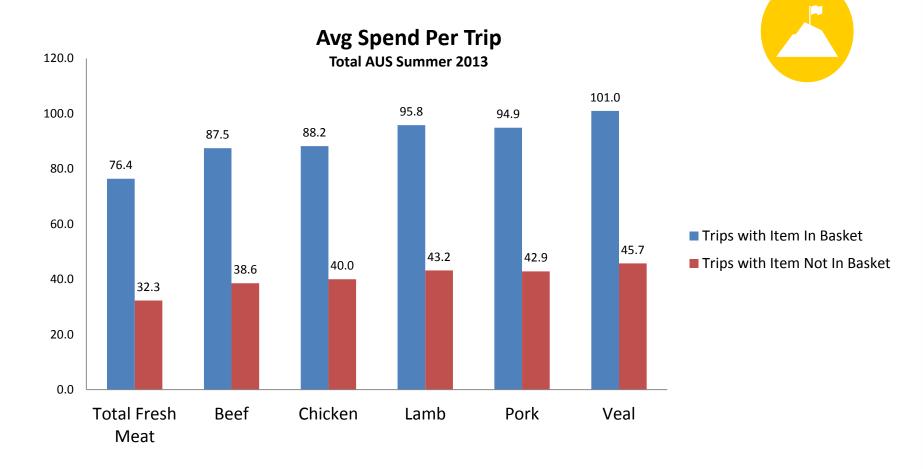
Source: Nielsen Homescan SBV520282 Winter 2013 = 9/6/2013 – 31/8/2013

## **BASKET ANALYSIS**

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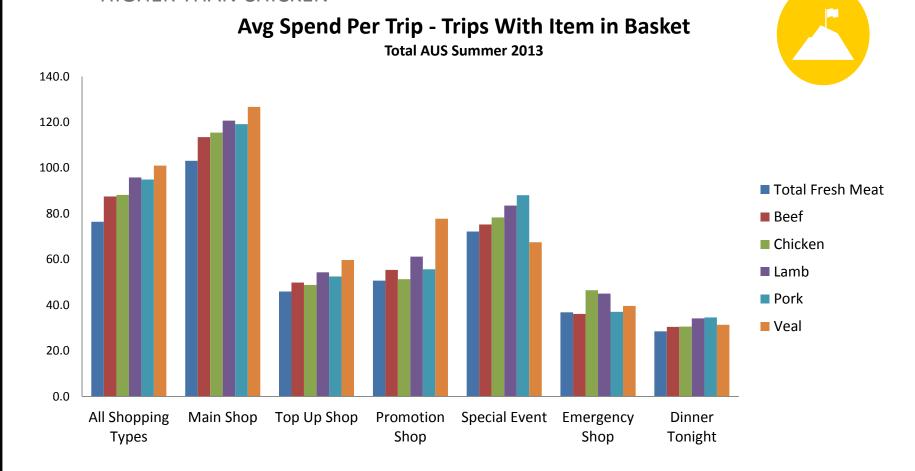
#### WITHOUT MEAT IN THE BASKET THE AVERAGE SPEND PER TRIP WILL MORE THAN HALF

GREAT ANALYSIS TO SHOW RETAILERS THE IMPORTANCE OF FRESH MEAT



# THE 2<sup>ND</sup> HIGHEST AVERAGE SPEND PER TRIP IS ON SPECIAL EVENT. THE LOWEST ON A DINNER TONIGHT SHOPPING MISSION.

WITH BEEF IN THE BASKET THE AVG SPEND FOR TOP UP AND PROMOTION SHOPS IS HIGHER THAN CHICKEN



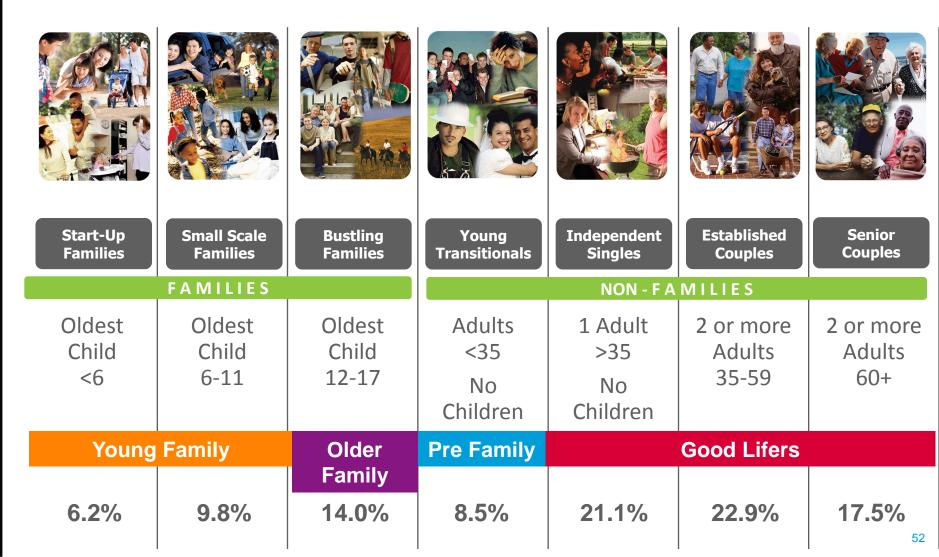
AN UNCOMMON SENSE OF THE CONSUMER<sup>™</sup>

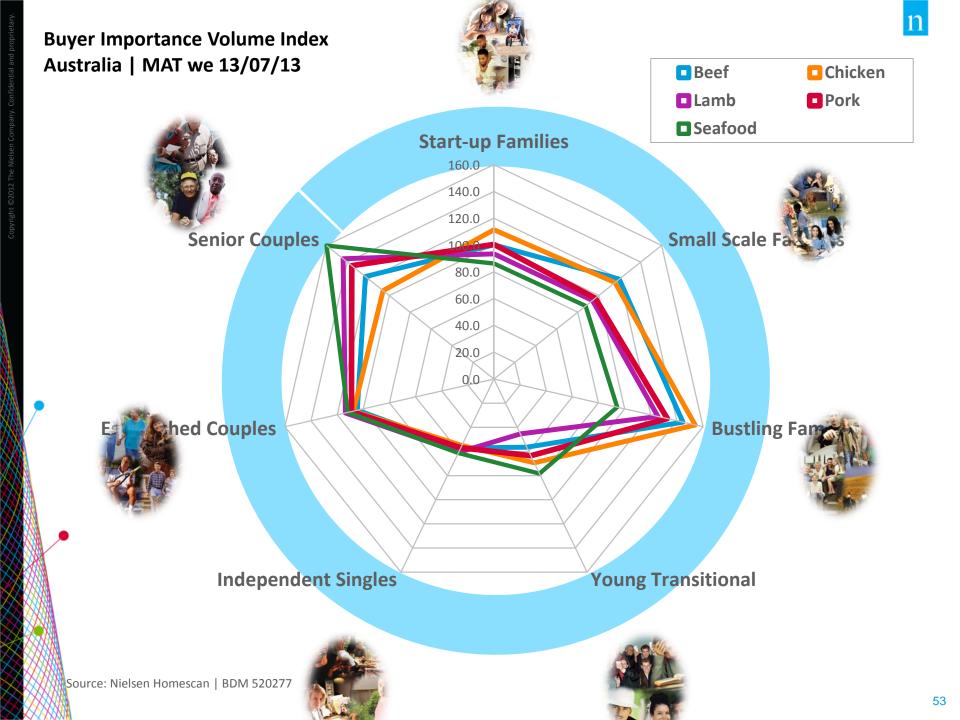


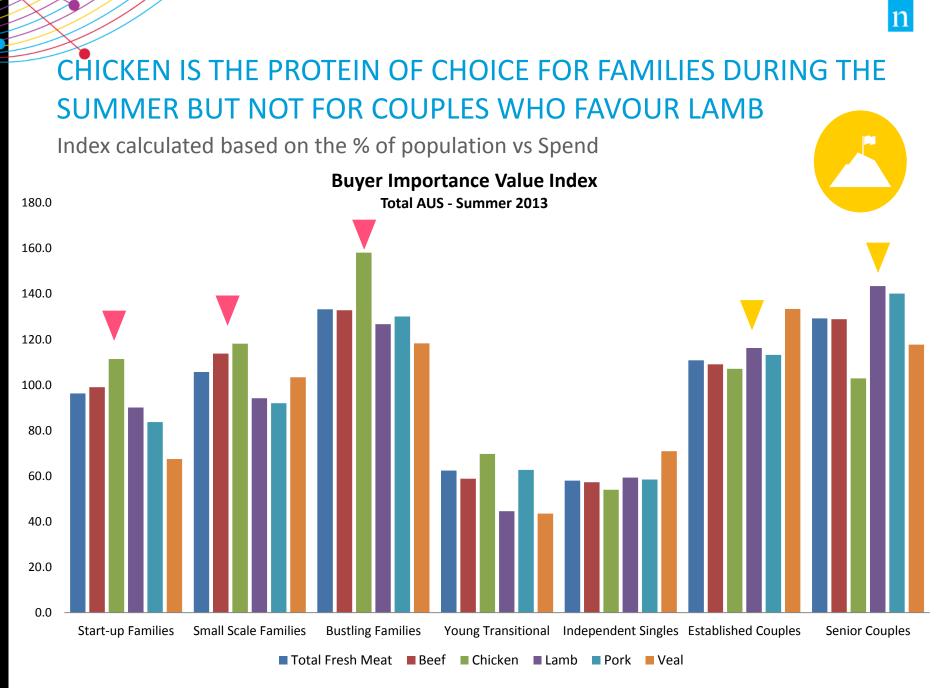
## WHO IS BUYING?

#### **BEHAVIOUR STAGES**

Align behavioural shifts with explainable life events





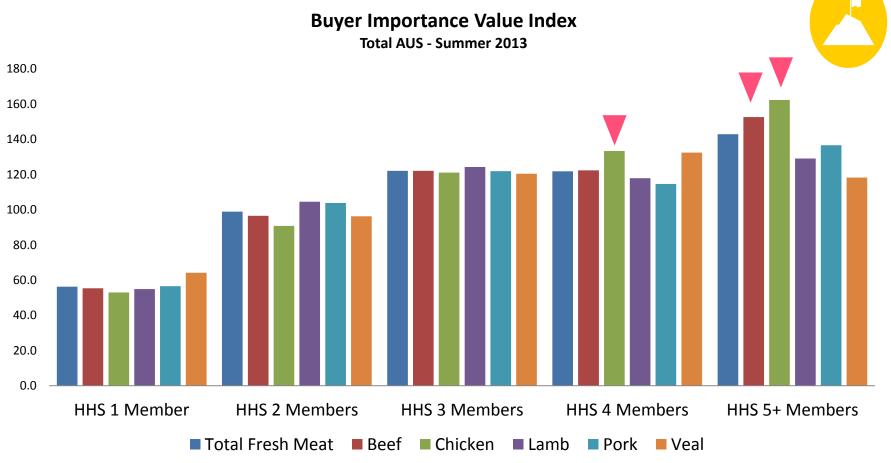


Source: Nielsen Homescan – Issue # BDM 516303 Summer 2013 = 1/12/13 – 22/2/2014

## BEEF EDGING OUT CHICKEN WITH SMALLER HH

#### BUT CHICKEN LEADING HHS 4+

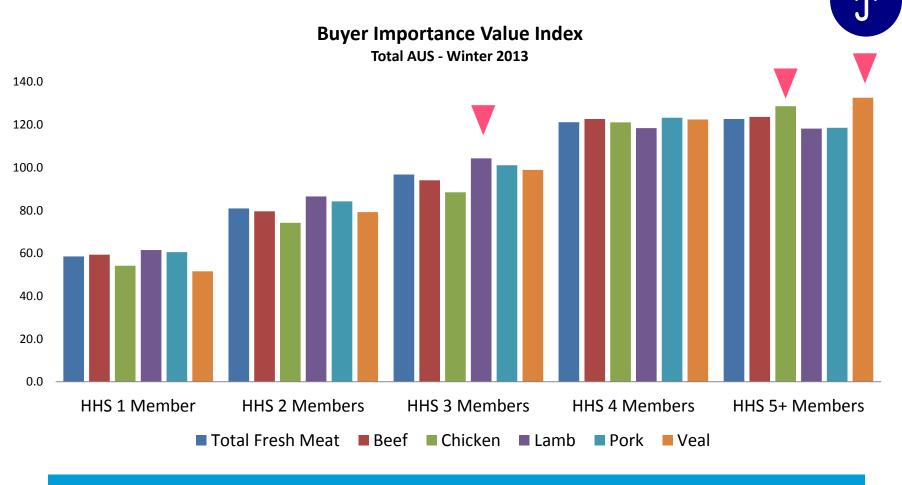
Index calculated based on the % of population vs Spend



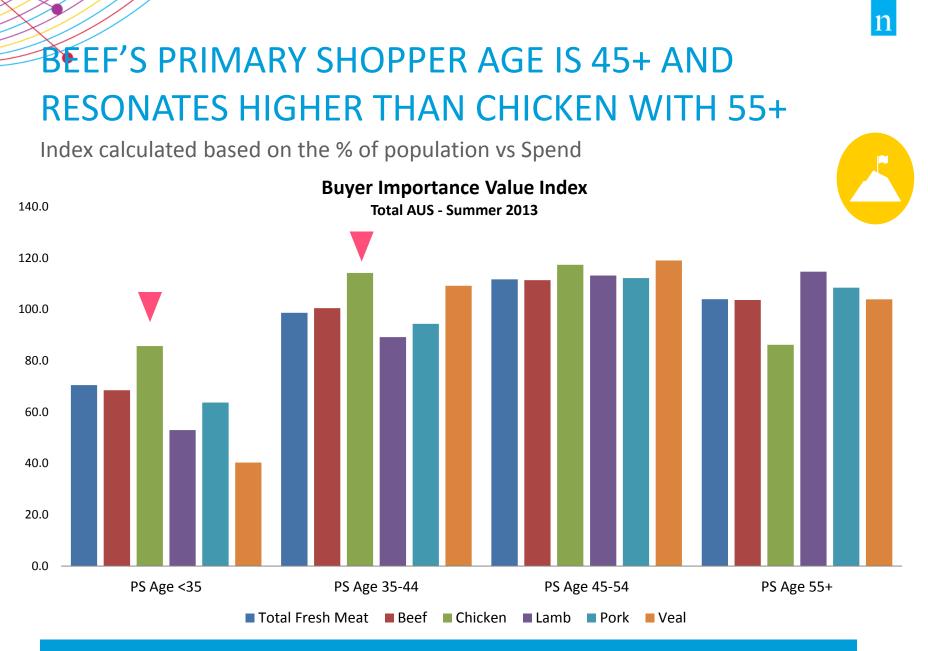
#### Both Beef and Chicken are more popular with larger families

## DURING WINTER BEEF INCREASES ITS IMPORTANCE AGAINST CHICKEN

Index calculated based on the % of population vs Spend



#### Chicken is more popular with larger families

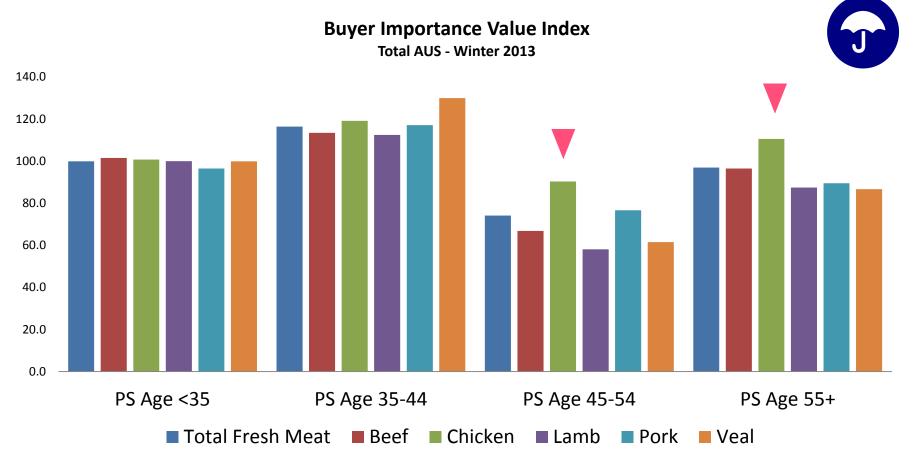


#### Chicken Primary Shopper Age tends to be younger than other segments

Source: Nielsen Homescan – Issue # BDM 516303 Summer 2013 = 1/12/13 – 22/2/2014

## THE REVERSE IS TRUE IN WINTER

Index calculated based on the % of population vs Spend



#### In Winter Chicken Primary Shopper Age tends to be older than other segments

Source: Nielsen Homescan – Issue # BDM 516303 515104 Winter 2013 = 9/6/2013 – 31/8/2013

#### UNDERSTANDING THE SHOPPER

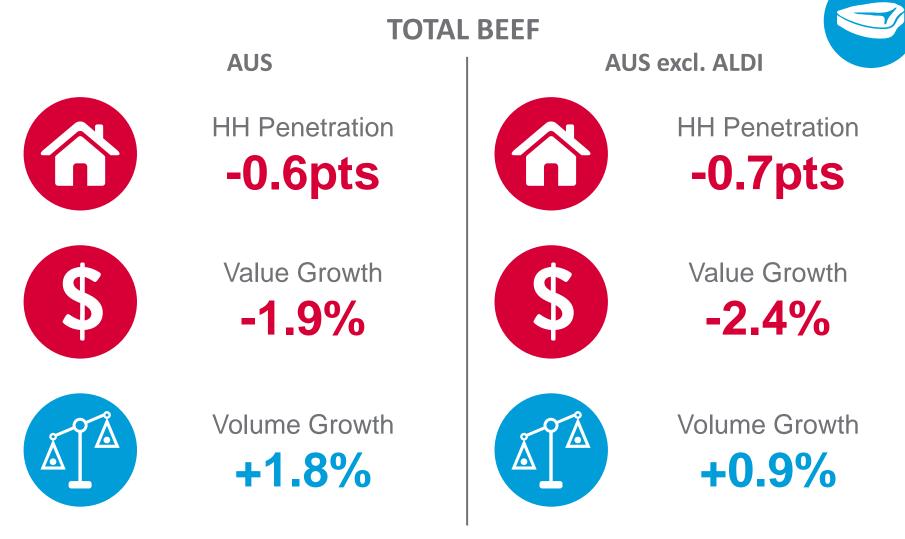
• Our framework; typically used with Supplier clients



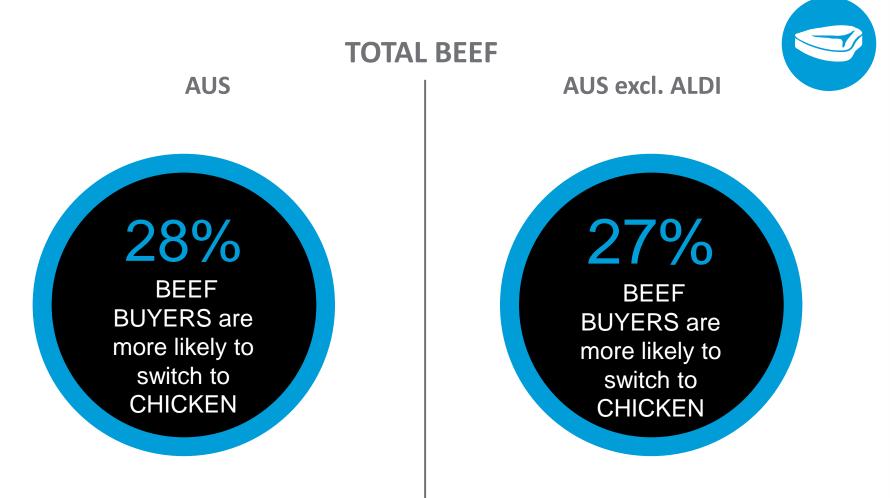
## **BEEF ANALYSIS**

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#### BEEF WITNESSING BUYER LEAKAGE WITH VALUE DECLINE

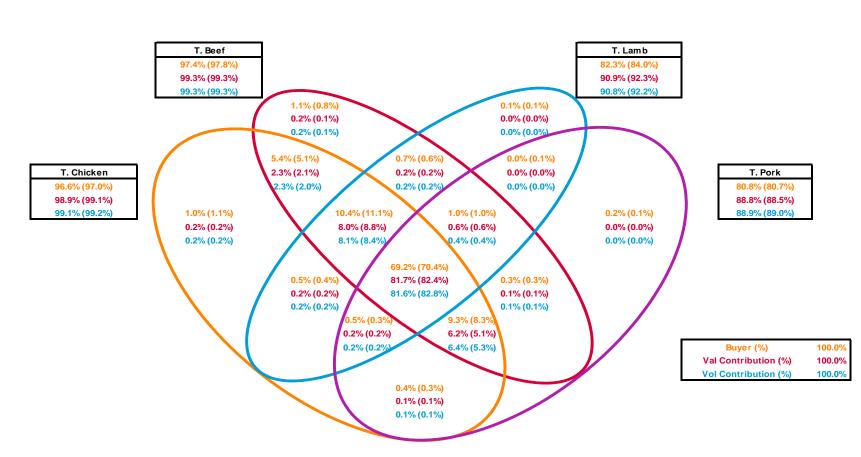


#### BEEF BUYERS MAINLY SWITCH TO CHICKEN



## BEEF BUYERS ARE INTERACTING MORE WITH CHICKEN BUYERS IN THE LATEST MAT

Their spend and consumption towards chicken has also increased.



BUYER EXCLUSIVITY AND DUPLICATION

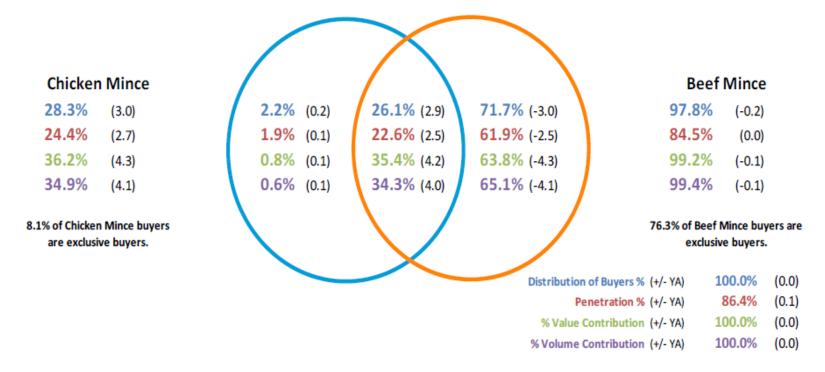
MAT To 12/07/2014 vs YA | Market - AUS | Relative To - T. Beef, T. Lamb, T. Chicken & T. Pork

#### 92% OF CHICKEN MINCE BUYERS ARE INTERACTING WITH BEEF MINCE, WHERE AS ONLY 26% OF BEEF MINCE BUYERS ARE INTERACTING WITH CHICKEN MINCE

Only 8% of Chicken Mince buyers are exclusive compared to 76% of Beef Mince buyers but this has declined over the last year

#### BUYER EXCLUSIVITY AND DUPLICATION

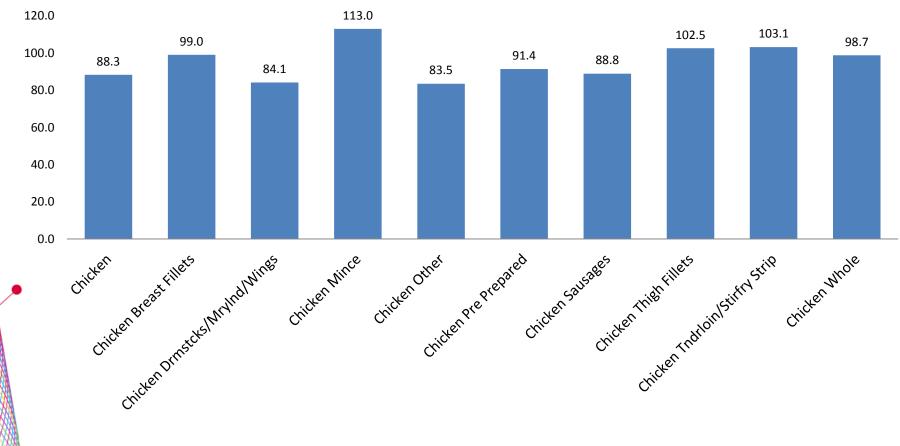
MAT To 19/04/2013 vs. YA | Market: AUS | Relative to Total Chicken + Beef Mince



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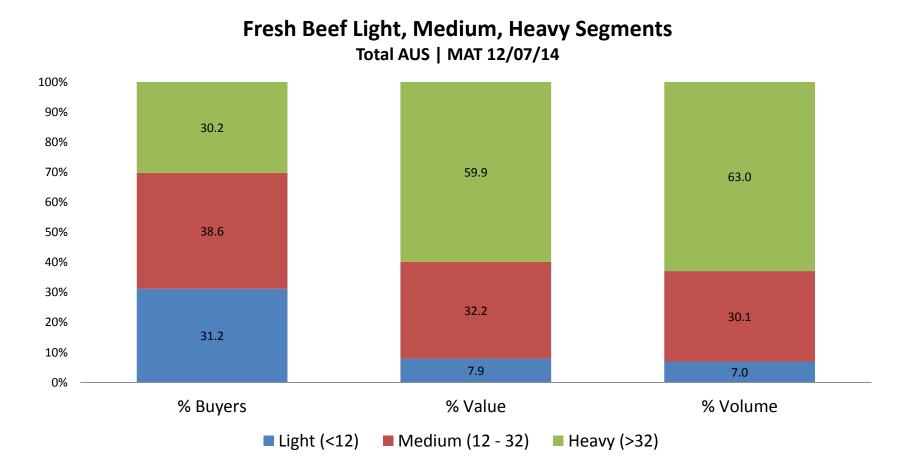
# CHICKEN MINCE HAS THE HIGHEST SPEND PER TRIP WITHIN THE CHICKEN CUTS

What else is in the basket which is driving this?

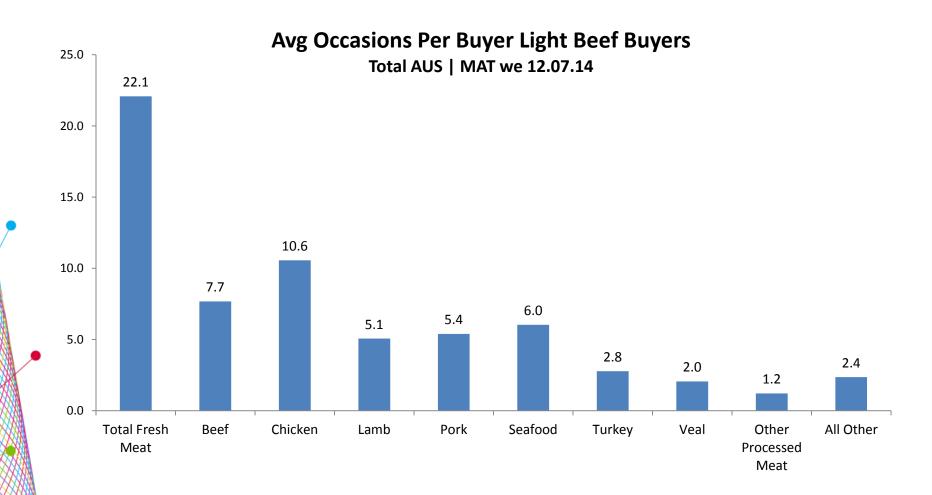


Spend Per Trip with Item in Basket Total AUS | Summer 2013

# THE HEAVY BEEF BUYERS MAKE UP 30% OF BUYERS BUT 60% OF THE VALUE SALES



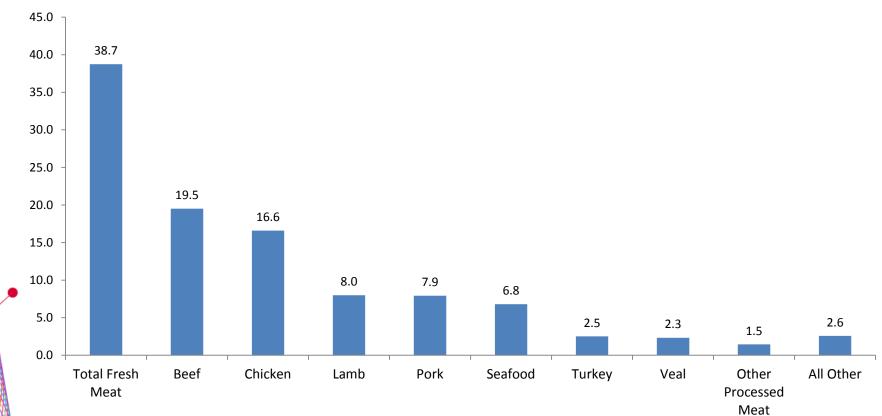
# A LIGHT BEEF BUYER PURCHASES THE FRESH MEAT CATEGORY AN AVERAGE OF 22 TIMES A YEAR. ONLY 7.7 OF THESE OCCASIONS ARE FOR BEEF, CHICKEN HOLDS 10.6 OCCASIONS FOLLOWED BY SEAFOOD AT 6 OCCASIONS



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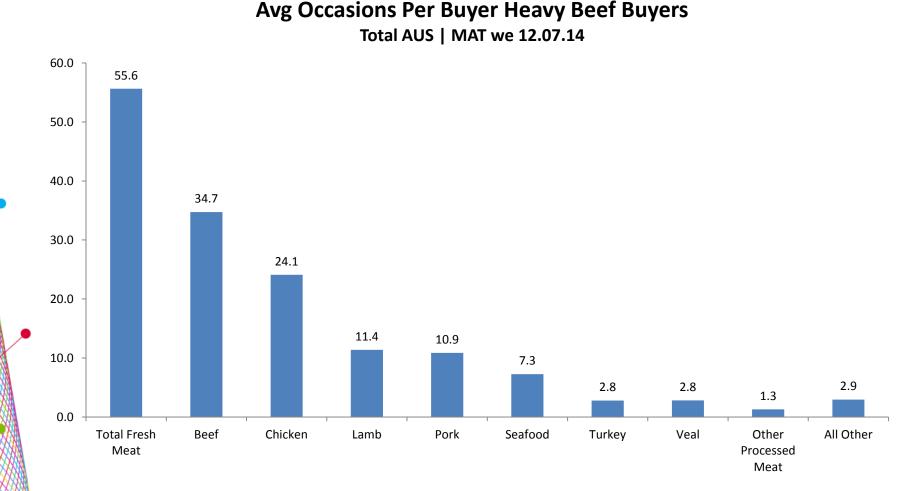
A MEDIUM BEEF BUYER PURCHASES THE FRESH MEAT CATEGORY AN AVERAGE OF 38.7 TIMES A YEAR. 19.5 OF THESE OCCASIONS ARE FOR BEEF, CHICKEN HOLDS 16.6 OCCASIONS FOLLOWED BY PORK AT 7.9 OCCASIONS

**Avg Occasions Per Buyer Medium Beef Buyers** 

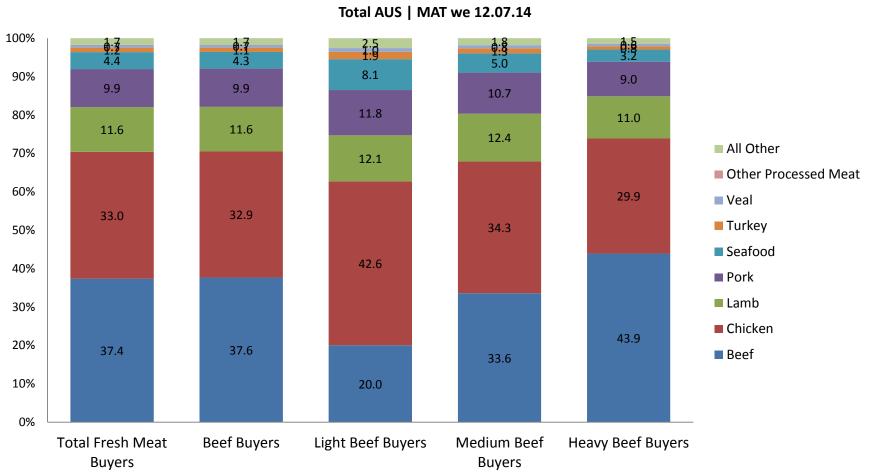


Total AUS | MAT we 12.07.14

# A HEAVY BEEF BUYER PURCHASES THE FRESH MEAT CATEGORY AN AVERAGE OF 55.6 TIMES A YEAR. 34.7 OF THESE OCCASIONS ARE FOR BEEF, CHICKEN HOLDS 24.1 OCCASIONS FOLLOWED BY LAMB AT 11.4 OCCASIONS



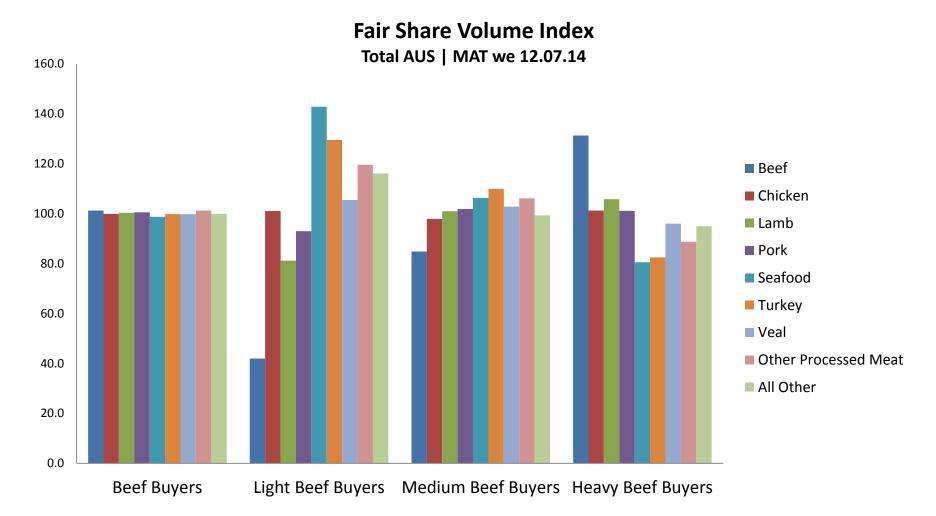
LIGHT BEEF BUYERS HAVE A HIGH VOLUME SHARE FOR<sup>11</sup> SEAFOOD, WHILE HEAVY BEEF BUYERS SEEM TO MAINTAIN A HIGH MARKET SHARE FOR LAMB

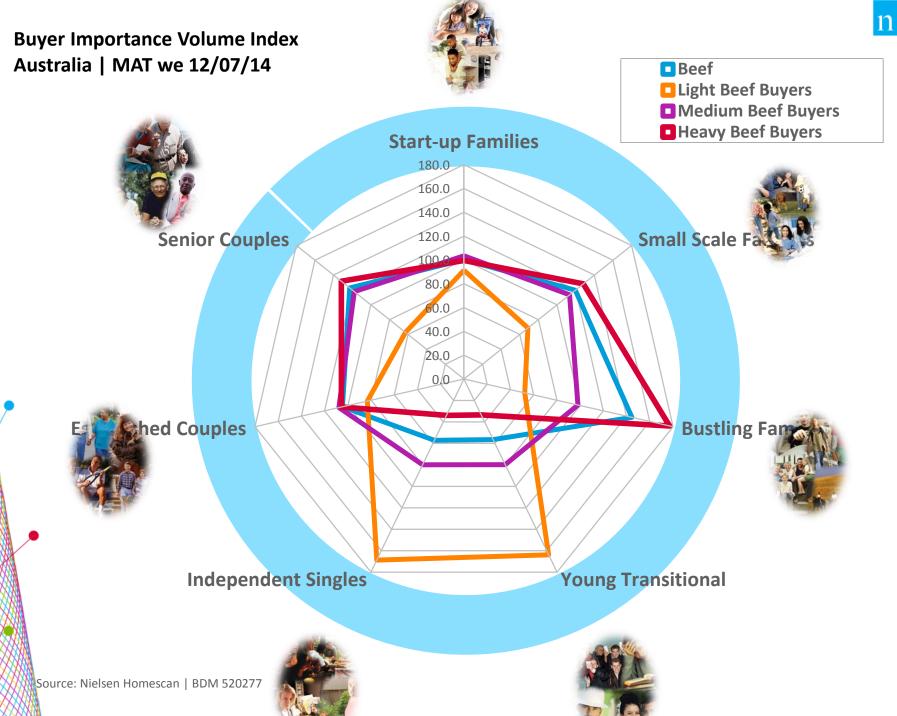


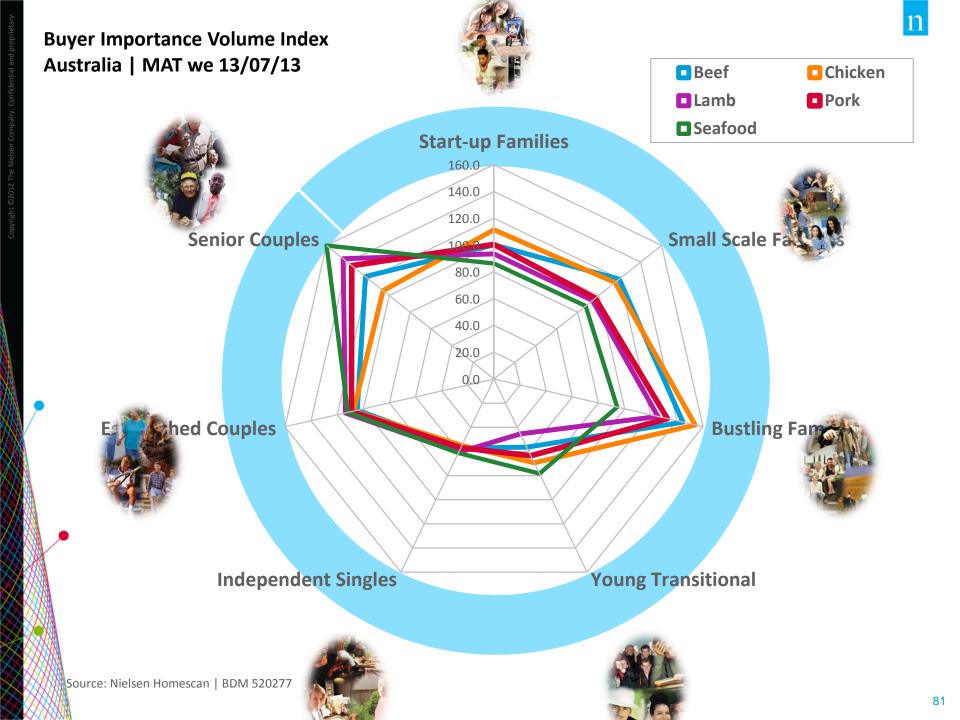
Volume Market Share

Source: Nielsen Homescan – Issue # CPA 520278

# LIGHT BEEF BUYERS OVERINDEX ON SEAFOOD AND TURKEY







# **OPPORTUNITIES & RECOMMENDATIONS**

HIGHER OPPORTUNITY LIES IF WE FOCUS ON INCREASING 1 FREQUENCY POINTS FOR MEDIUM BEEF BUYERS

**SCENARIO 1** 

**SCENARIO 2** 



If we increase one Frequency point for LIGHT BEEF BUYERS

\$ 19.4M

If we increase one Frequency point for **MEDIUM BEEF BUYERS** 



\$ 33.6M

## FOOD FOR THOUGHT

Focus on driving shopper led strategies to increase the reach of medium beef buyers. e.g. smaller family households through top up and dinner tonight shopper missions. \* Maintain the spend from Bustling and Small Scale Families. Target Family buyers to yield more.



Learn more on buyer decision trees. Educate shoppers about the health benefits of having Beef in their daily meal.

# HEALTH BENEFITS OF BEEF

## Beef is the #1 food source for Protein, Vitamin B<sub>12</sub> and Zinc!

## Beef is also the #3 food source of iron behind fortified cereal and grains

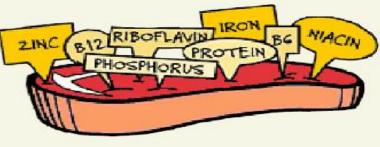
**Protein** – Helps build a strong and muscular body

Zinc – Helps create a healthy immune system & heal wounds

**Phosphorus** – Necessary for strong teeth and bones

**Iron** — Helps carry oxygen in the blood to all cells and muscles to prevent fatigue

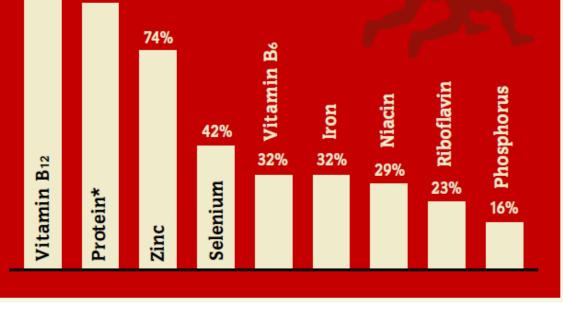
**B-Complex Vitamins** (including Vitamin B<sub>12</sub>, Niacin, Vitamin B<sub>6</sub> and Riboflavin) — Help release energy from food.



# **BENEFIT OF BEEF'S NUTRIENTS FOR CHILDREN**

## **Beef: A Bundle of Nutrients for Children**

Percent of Recommended Daily Allowance for Boys and Girls ages 9-13 Contributed by a 3-ounce Serving of Lean Beef 5,6,7



Beef supplies an abundant amount of key nutrients to help children and teens grow to be strong and healthy.

Nutrients that are found in beef contributes to optimal growth, cognitive function, red blood cell development and preventing iron deficiency during the adolescent years.

125%



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# THANK YOU

# nielsen

# APPENDIX

# DEMOGRAPHIC LIFESTAGES: BEHAVIOURAL HABITS

#### • Young Transitionals (Any Size HHs, No Children, <35):

Hopping from uni classrooms to first jobs to "just married" this group is characterised by an abundance of freedom. With the majority between 25-34 years in white collar professions, You will often find them with money to burn in the dance clubs, bars, shopping on the Internet or at local gyms. They enjoy physically active lifestyles, dining out and professional sporting events. This segment tends to live in rented apartment buildings and the internet is part of everyday life

## • Start-Up Families (HHs with Young Children Only < 6):

Characterised by households with 1-2 children and a mortgage to boot, Nappies, baby food and shelves overflowing with toys fill the home of the Start-Up Family. Entering a life of nappy changes and late night feedings, these consumers are starting their families. Dependent children and their impact on the lives of these 'new' parents sets these consumers apart from the other life stages.

## • Small Scale Families (HHs with Oldest Child 6-11):

Unlike the other life stages with children, the small size of these families often allows the adults to strike a balance between their children and pursuing their own interests. Whether they are single parent families with one or two children or two parent families with one child – time, convenience items, are of increasing importance as many of them work to pay the bills and pay off their mortgage.

## • Bustling Families (HHs with Children (Oldest 12+)):

A mix of younger and older families with the eldest child in their teens skewed toward households of 5 more people. These consumers' lives are hives of activity. With most Heads of Households over 40 years of age. With a higher prevalence of internet access than any other group and 3 or more TV sets running at any one time these households are embracing the information age. The children in these households are dependent on their parents for many things. At the peak of their earning power, these households work hard to afford their children the latest trend; which often means both parents are working.

## • Independent Singles (1 Person HHs, No Children, 35+):

Predominantly female households, split between older and younger consumers, most consumers get to this life stage either through divorce or from never having been married. 79% of this group over 50 years of age, paid off their mortgage, and typically have a lower than average annual income. In addition, this has the lowest levels of internet access than any group (39%). With the 21% who are at the younger end of their life, you will find these consumers living in apartments, are often working in professional white collar established careers dining out with friends or working late in the office.

## • Established Couples (2+ Person HHs, No Children, 35 – 59):

This group is a mix of empty nesters, those who have not had children or those who still have adult children (>17) at home. Many are dual income families reaching their peak earning potential with above average household incomes split between those who own and are still mortgaging their home. They tend to live in large houses and can afford the often three TV's, internet access and all the mod cons our busy lifestyles have become accustom to.

## Senior Couples (2+ Person HHs, No Children, 60+):

Companionship, rather than age, most influences the behaviour of this group. You might find the husband reading the latest issue of *Reader's Digest* as his wife knits in her chair. They are quite active, but not as active as Established Households. In addition, Senior Couples are more likely to still live in the family home, a larger house left over from family life with children. At 86%, this life stage has the highest level of home ownership.