

Tips for delivering interactive webinars for small groups



Dr John James



Désirée Jackson



Where are you and
what's the weather like?

Unmute Stop Video Invite Participants 11 Share Screen Chat Record Reactions Leave Meeting

Let's zoom...

Registration Email Settings Branding **Poll**

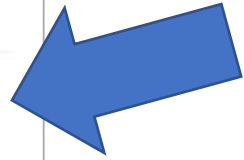
You have created 2 polls for this meeting.

Add

Title	Total Questions	Anonymous	
▼ Poll 1:COVID-19	1 question	No	Edit Delete
▼ Poll 2:Online training	1 question	No	Edit Delete



Want to invite view-only participants or broadcast the event to up to 10000 participants? [Convert this Meeting to a Webinar](#)



Add a Poll

Enter a title for this poll.

Anonymous? ?

1. Type your question here.

Single Choice Multiple Choice

Answer 1

Answer 2

Answer 3 (Optional)

Answer 4 (Optional)

Answer 5 (Optional)

Answer 6 (Optional)

Answer 7 (Optional)

Answer 8 (Optional)

Answer 9 (Optional)

Answer 10 (Optional)

Delete

+ Add a Question

Add a Poll

Zoom numbers

Anonymous? ?

1. How many attendees join a Zoom meetings per day?

Single Choice Multiple Choice

1 million

10 million

100 million

300 million

Answer 5 (Optional)

Answer 6 (Optional)

Answer 7 (Optional)

Answer 8 (Optional)

Answer 9 (Optional)

Answer 10 (Optional)

Delete

+ Add a Question



Zoom Polls

Polling 3: Zoom numbers

▼ Edit

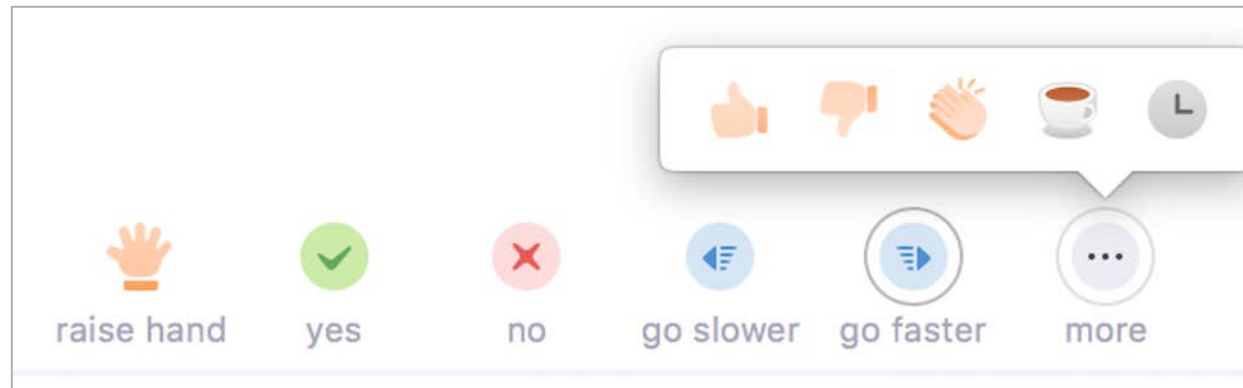
- Polling 1: COVID-19
- Polling 2: Online training
- ✓ Polling 3: Zoom numbers

10 million

100 million

300 million

Launch Polling



Zoom emoticons

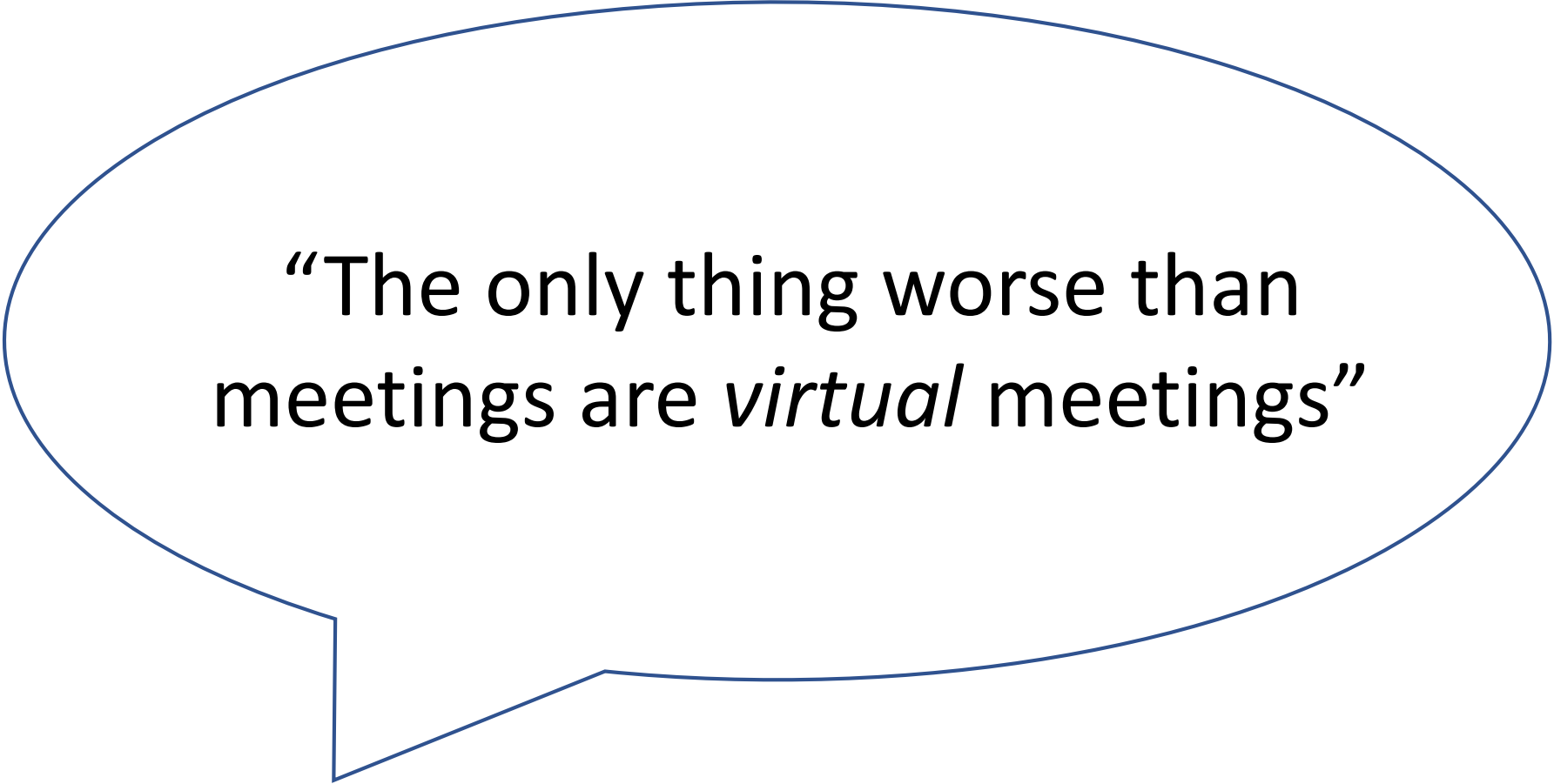
zoom

300 million attendees
in one day!



Zoom fatigue...





“The only thing worse than meetings are *virtual* meetings”

Engaging with your attendees



Engage early and often

- Visual hand signs
- Chat box
- Polls
- Zoom emoticons



3 top tips for presenters



Amplify your own
energy levels



Be more directive



Use short segments
(10 minutes)

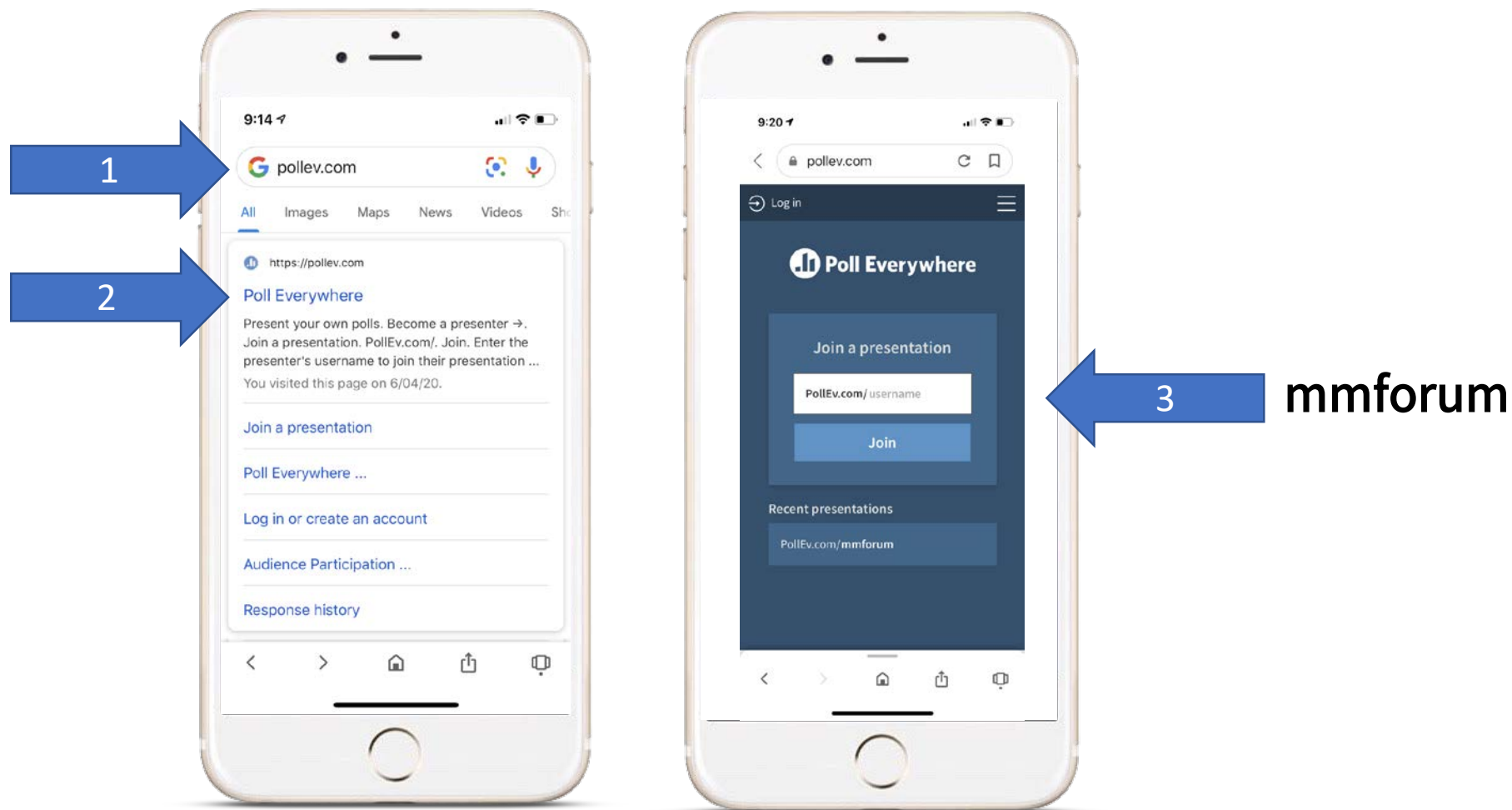
Radio interview style

Strategy

- Speak confidently
- Bullet points, not script
- Talk, pause, engage



Poll Everywhere



Where are you joining us from today?





Moving from
on-farm to
on-line...

Overview

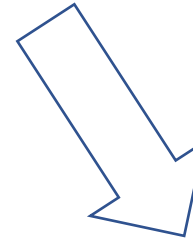
1. Online engagement
2. Equipment options
3. Software options



What one question do you want answered today?

Top

Equipment



Headset



Sennheiser SC 660 USB wired binaural headset with active noise cancellation

What irritates attendees?

#1 poor audio



#2 late start/ finish



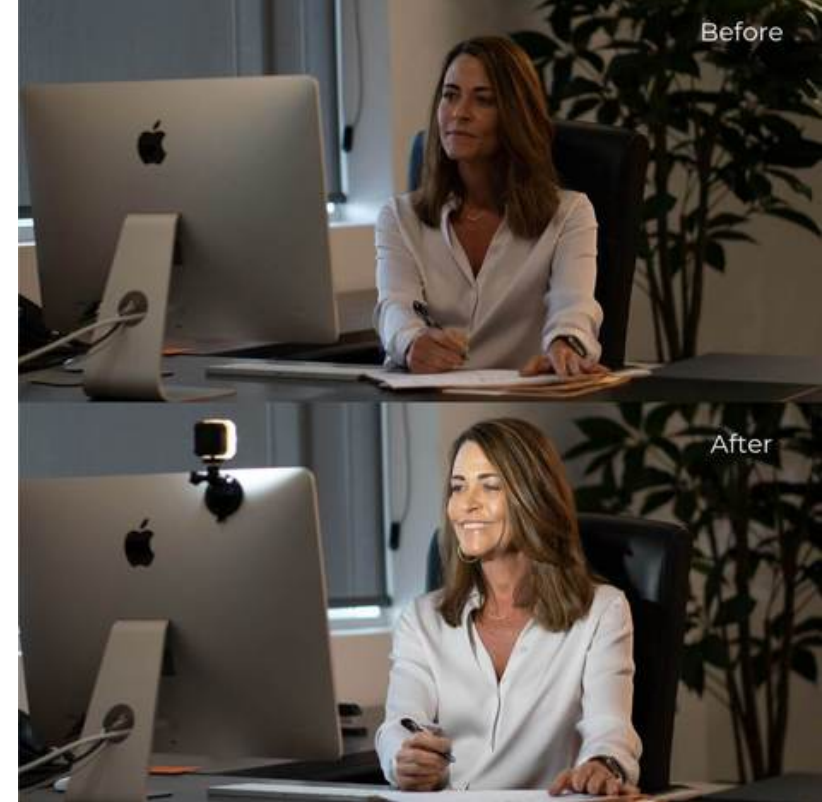
Webcam



Logitech HD Pro C922 Webcam



Lighting

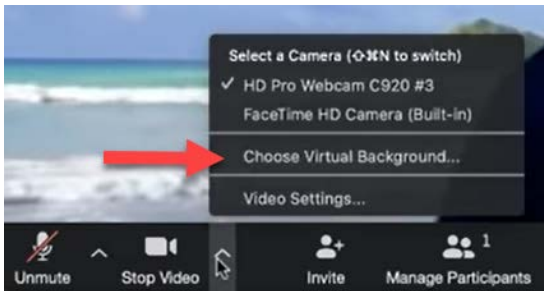


Selfie LED ring



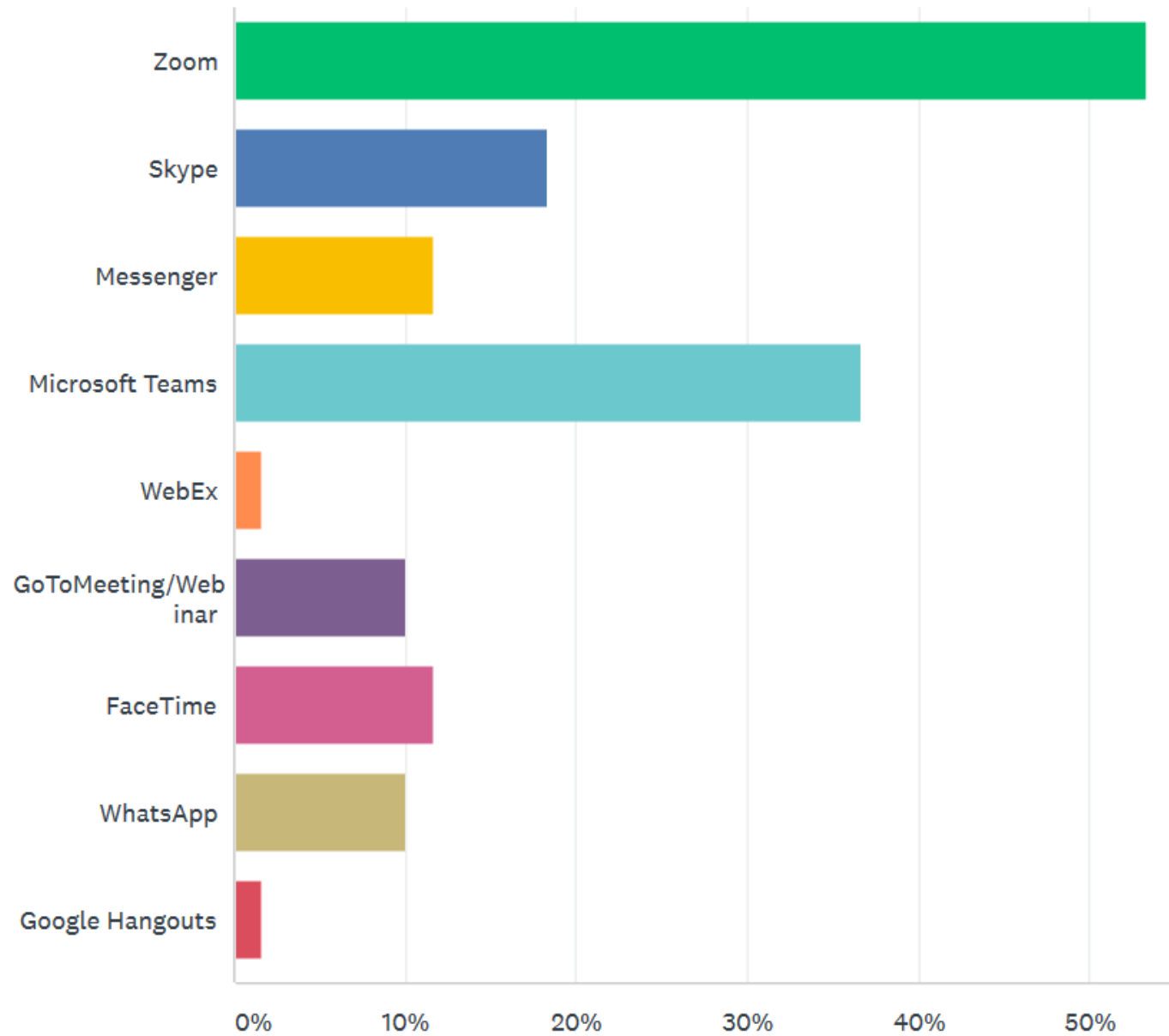
Lume cube

Green screen



<https://www.jbhifi.com.au/products/elgato-green-screen>

Software



Basic

Personal Meeting

Free

Sign up, It's Free

Host up to 100 participants ⓘ

Unlimited 1 to 1 meetings

40 mins limit on group meetings ⓘ

Unlimited number of meetings

Ticket Support

+ Video Conferencing Features

+ Web Conferencing Features

+ Group Collaboration Features

+ Security



SAVE \$60

Pro

Great for Small Teams

A\$20.99

 /mo/host ⓘ

Buy Now

All Basic features +

Includes 100 participants

[Need more participants?](#) ⓘ

Meeting duration limit is 24 hrs

User management ⓘ

Admin feature controls ⓘ

Reporting ⓘ

Custom Personal Meeting ID

Assign scheduler ⓘ

1GB of MP4 or M4A cloud recording ⓘ

[REST API](#)

Skype for Business (Lync) interoperability ⓘ

+ Optional Add-on Plans

Business

Small & Med Businesses

A\$27.99

 /mo/host ⓘ

* Starting at 10 hosts for \$199.90/mo

Buy Now

All Pro features +

Includes 300 participants

[Need more participants?](#) ⓘ

Dedicated phone support

Admin dashboard ⓘ

Vanity URL ⓘ

Option for on-premise deployment ⓘ

Managed domains ⓘ

Single sign-on ⓘ

Company branding ⓘ

Custom emails ⓘ

LTI integration ⓘ

Cloud Recording Transcripts ⓘ

+ Optional Add-on Plans

Enterprise

Large Enterprise-Ready

A\$27.99

 /mo/host ⓘ

* Starting at 100 hosts for \$1,999/mo

Contact Sales

All Business features +

Enterprise includes 500 participants

Enterprise Plus includes 1,000 participants

Unlimited Cloud Storage

Dedicated Customer Success Manager

Executive Business Reviews ⓘ

Bundle discounts on Webinars and Zoom Rooms

Feature	Large Meeting	Webinar
Size	Up to 1,000 Participants	Up to 10,000 Attendees
Registration	✓	✓
Recurring series	✓	✓
Chat	✓	✓
Polling	✓	✓
Reactions	✓	
Reporting	✓	✓
Practice Session/Green Room		✓
Q&A		✓
Breakout Rooms	✓	

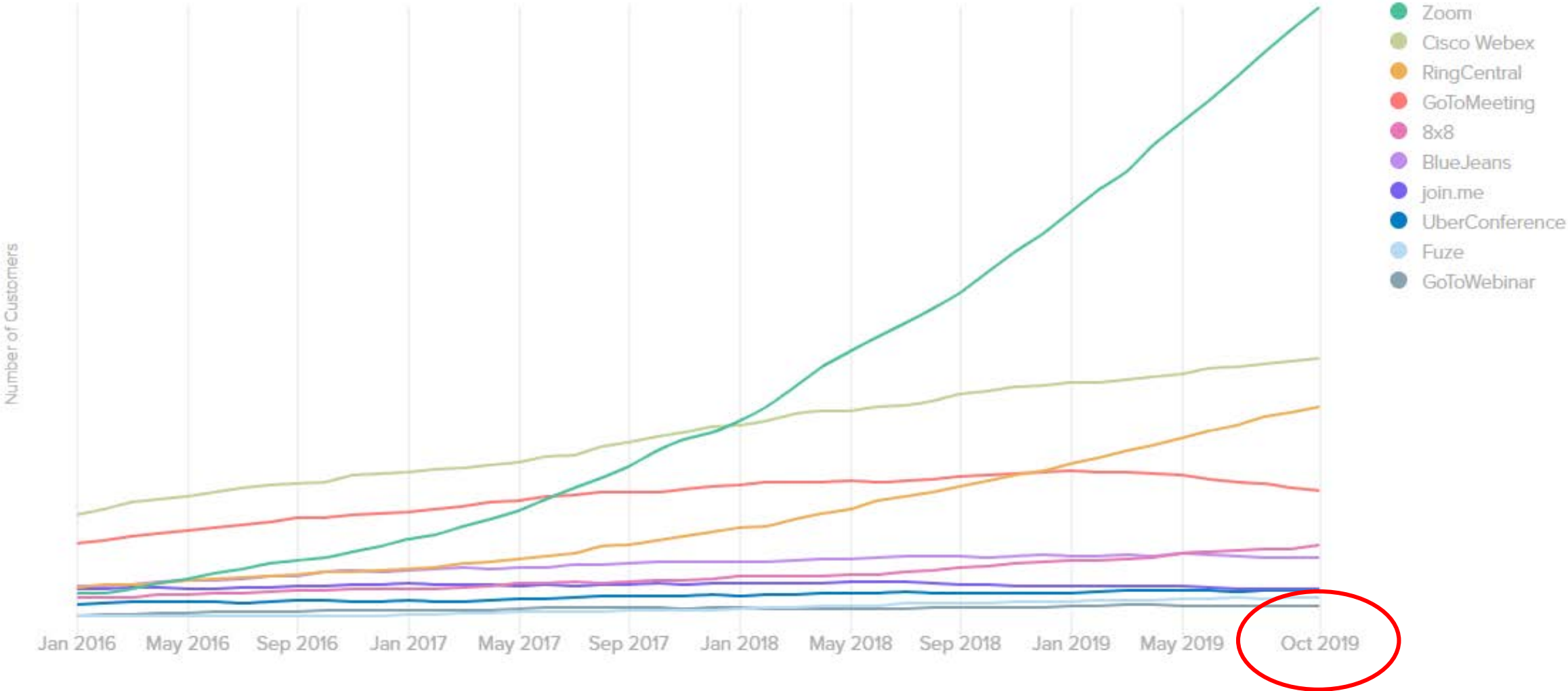
Figure 1. Magic Quadrant for Meeting Solutions



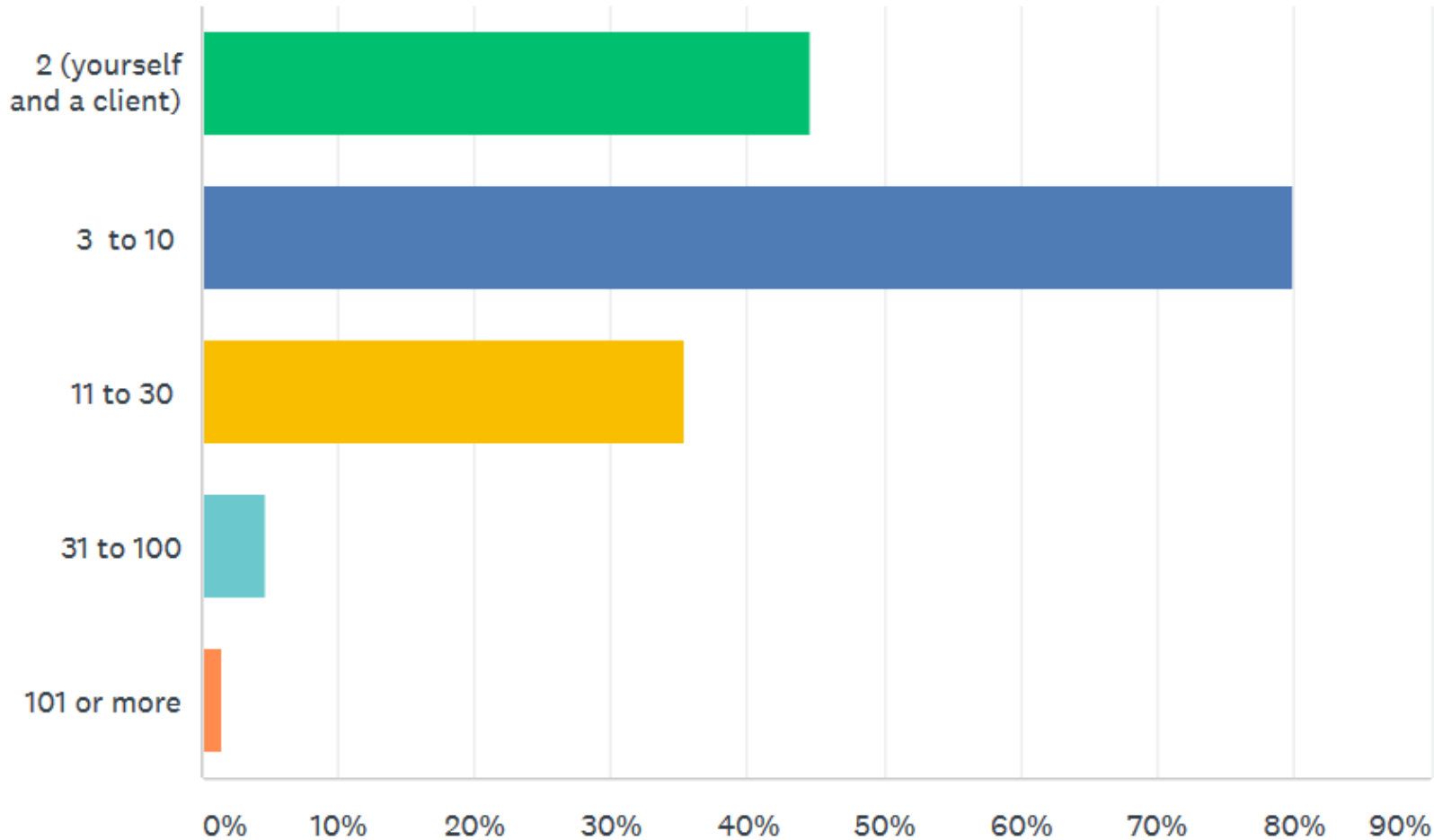
Source: Gartner (September 2019)

As of August 2019 © Gartner, Inc

Most Popular Video Conferencing Apps



Horses for courses



1:1 delivery

Skype, Messenger, FaceTime, WhatsApp, HouseParty

Small group

Zoom Meetings, GoToMeeting, Teams, WebEx, Hangouts

Large group

Zoom Webinar, GoToWebinar, Teams

Is Zoom safe?

- Meeting passwords
- Waiting rooms
- Zoom-bombing



This Past Week:

Zoom 5.0

- **Support for AES 256-Bit GCM Encryption**
Client readiness for increased protection of meeting data and resistance against tampering. New shield on top right.
- **'Report a User' to Zoom**
Via the new Security Icon in the lower toolbar
- **Enhanced data center information**
Scheduling level for meetings and webinars & view details in meeting
- **Enhancements to end/leave meeting**
Improved exit flow including assigning a new host
- **Profile picture control**
Disable the ability for participants to show their profile picture and prevent them from changing it in a meeting in meeting settings
- **Minimum password length**
Now set to six characters
- **Cloud recording security**
Set expiration dates and ability to disable sharing


APR
27


Coming in May:


- **Ability to disable PMI**
- **New security defaults on all accounts**
Passwords on for all meetings (past and future), webinars, including phone attendees
- **Manage virtual backgrounds**
- **Disable joining from multiple devices**

May
4

May
TBD








hamishblakeshotz  • [Follow](#) 

hamishblakeshotz 
Zoom For One More - Day 3

For a guy who struggles with punctuality, it's been a big few days. Literally about a dozen hundred or so of you guys have sent me times and Zoom codes for me to waltz silently into your uni classes/family catch ups/beers/work meetings so I may learn and/or contribute to your business and/or drink during the day. Thanks to everyone who's had me so far, you're legends! Here's a snippet of a few. I'm going to keep doing this. It's too much fun...

5d



nadsvouruncle @kent adi 

361,048 views

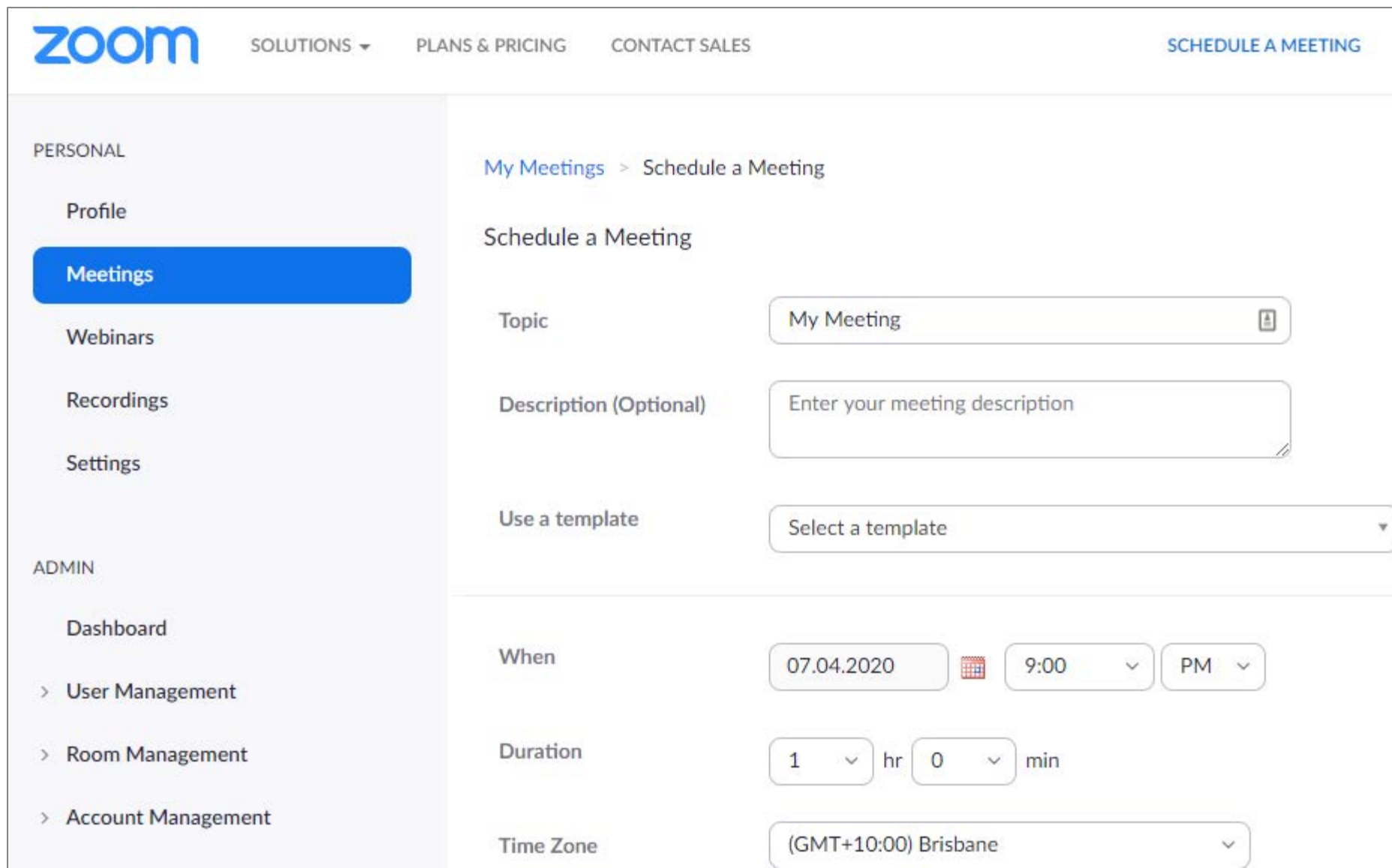
5 DAYS AGO

Add a comment... [Post](#)

0:04 / 4:27   

<https://www.instagram.com/p/B-Whnj1FECZ/>

Scheduling a meeting @ www.zoom.us



zoom SOLUTIONS ▾ PLANS & PRICING CONTACT SALES [SCHEDULE A MEETING](#)

PERSONAL

- Profile
- Meetings**
- Webinars
- Recordings
- Settings

ADMIN

- Dashboard
- > User Management
- > Room Management
- > Account Management

[My Meetings](#) > Schedule a Meeting

Schedule a Meeting

Topic

Description (Optional)

Use a template

When

Duration hr min

Time Zone

Sending invitations

Copy Meeting Invitation ×

Meeting Invitation

Hi there,

You are invited to a Zoom meeting.
When: Apr 8, 2020 08:30 AM Brisbane

Register in advance for this meeting:
<https://zoom.us/meeting/register/tJMvd--grTssETixwqUwnzRgWZ-v8BW3eg>

After registering, you will receive a confirmation email containing information about joining the meeting.

Copy Meeting Invitation Cancel

Copy and add to a calendar meeting invitation, after your personal message.



Zoom breakout rooms

Number of breakout rooms	Maximum number of participants per room*
20 breakout rooms	Up to 500 participants
30 breakout rooms	Up to 400 participants
50 breakout rooms	Up to 200 participants

zoom SOLUTIONS ▾ PLANS & PRICING CONTACT SALES

PERSONAL

- Profile
- Meetings
- Webinars
- Recordings
- Settings**

Meeting Recording Telephone

Schedule Meeting Schedule Meeting

In Meeting (Basic)

In Meeting (Advanced) Host video
Start meetings with host video on

Email Notification

Other Participants video

In Meeting (Advanced)

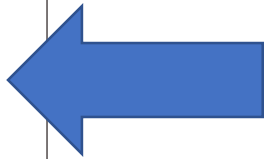
Report participants to Zoom

Hosts can report meeting participants for inappropriate behavior to Zoom's Trust and Safety team for review. This setting can be found on the Security icon on the meeting controls toolbar. ⓘ

Breakout room

Allow host to split meeting participants into separate, smaller rooms

Allow host to assign participants to breakout rooms when scheduling ⓘ



Security Manage Participants ¹ Polls Chat Share Screen Record Breakout Rooms Reactions

Assign 1 participants into Rooms:

Automatically Manually

1 participants per room

[Create Rooms](#)

Breakout Rooms - Not Started

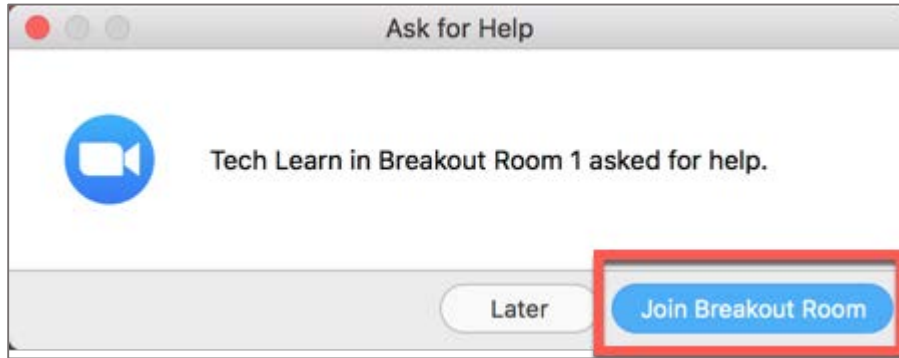
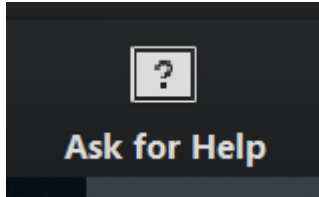
▼ Breakout Room 1 [Assign](#)

- Move all participants into breakout rooms automatically
- Allow participants to return to the main session at any time
- Breakout rooms close automatically after: minutes
 - Notify me when the time is up.
- Countdown after closing breakout room
 - Set countdown timer: seconds

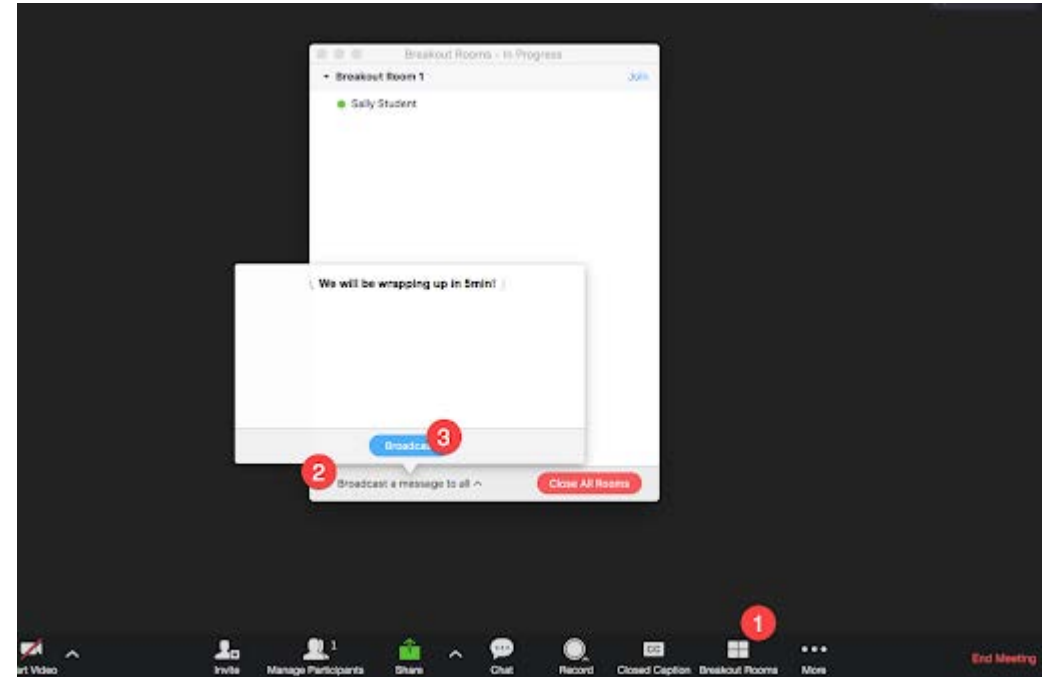
[Options ^](#) [Recreate ^](#) [Add a Room](#) [Open All Rooms](#)

▼ Breakout Room 1 [Assign](#)

- Eren Yaeger
- Jack Barker

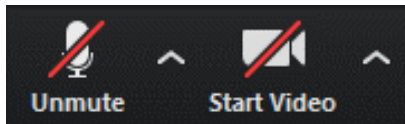


Broadcast message



Process

- Wait for teleportation
- Then unmute and turn on video!

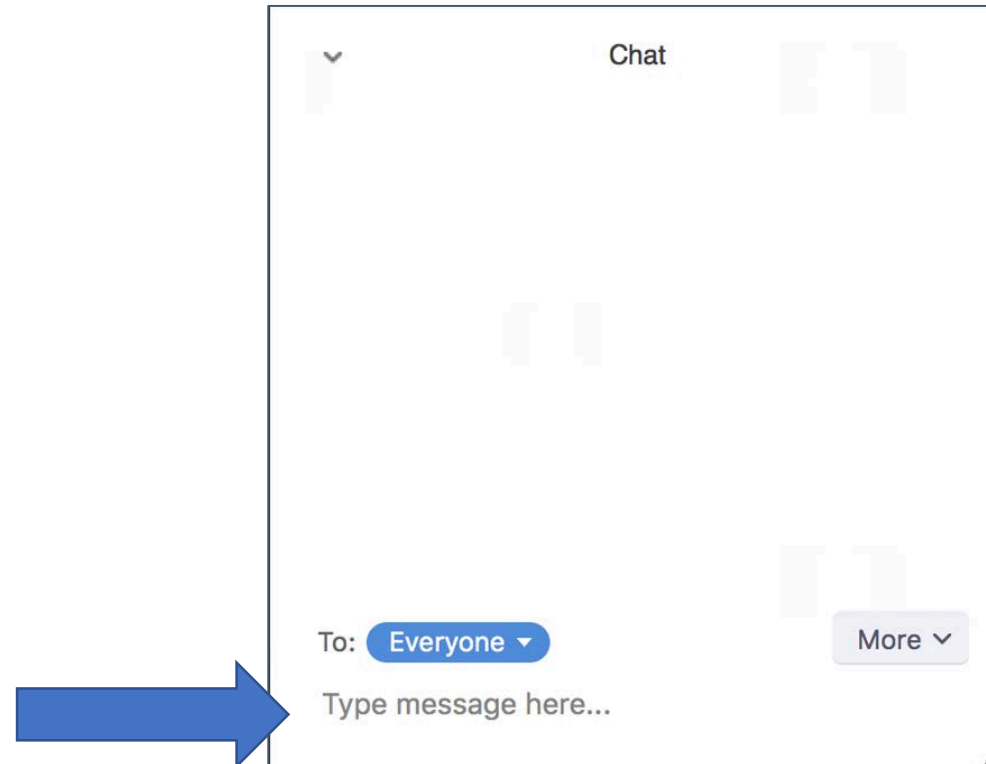


- Quick intros
- What's your experience of web meetings been?



So, how was that?

- Share your thoughts in the chat box...



Running a successful web meeting

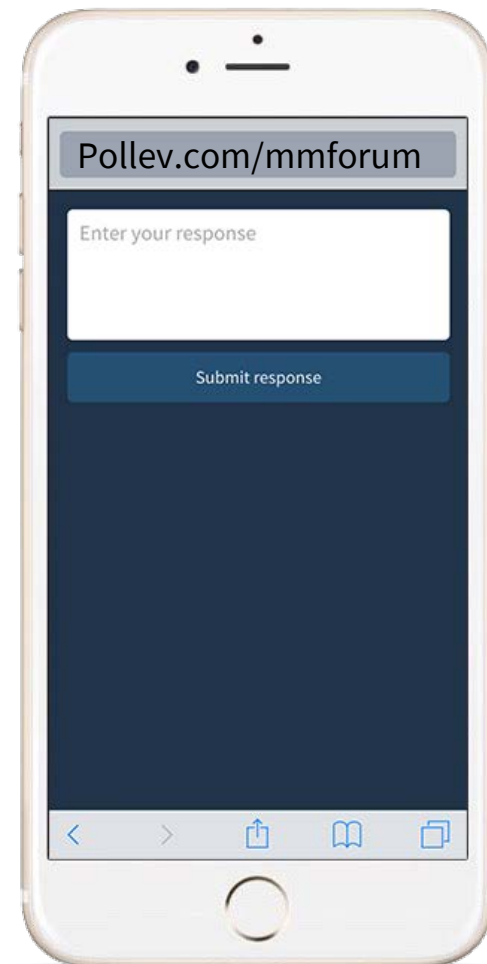
1. Prepare
2. Practice
3. Present



www.enablersofchange.com.au/top-tips-for-effective-webinars



www.enablersofchange.com.au/webinar-ebook



Further information



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What one question do you want answered today?

Top

Using online platforms with producer groups



Désirée Jackson



Where I've used online sessions

- Post-feeder promotion of PGS
- Taste of a workshop
- EDGE delivery
- PGS delivery
- Third party deliverers
- One on one

Consider your audience



- Learning styles
- Time
- Tech savvy
- Internet capability

Poll

Have you conducted online training in groups?

Session outline

Not everyone likes surprises!



Online delivery with PGS group

Maintain
momentum



Online delivery with PGS group

- Short
- Sharp
- Simple
- Safe
- Locally relevant



PGS group

- Group & one-to-one
- Peer review
- Webcam
- Presenter swap
- Photos and data



Keep it interesting

- Time limit
- Breaks
- Mix it up
- Virtual classroom
- Video

B
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Final tips

- Keep the technology simple
- Mix it up
- Copyright and IP
- Practice run



Final tips

- Get a buddy
- Be engaging and approachable
- Stick to time, including other presenters
- Don't leave people hanging